Frequently Asked Questions

Information for West Metro members transitioning to Hive Flexmls.

Will I receive compliance notices or fines when I start using Flexmls?

Hive MLS will pause compliance notices for the first few weeks to allow time to become familiar with Flexmls. After that, you may receive educational notices to help you understand Hive MLS Rules and Regulations and address any needed listing updates. Compliance fines will not begin until January 22, 2027.

When do I begin entering and editing listings in Hive Flexmls?

Beginning November 9, 2026, listings should be entered and edited in Hive Flexmls. Navica will be read-only after the transition.

What happens during the November 6–8 migration period?

Both systems will be read-only November 6–8 while listing data is migrated. Listings will remain viewable in Navica, but additions and edits will not be available during this period.

How do I access Hive Flexmls and my other Hive tools?

Complete and pass the online Hive orientation course. You will then receive an email from info@hivemls.com with the subject “Welcome to your NEW Hive MLS Member Dashboard” to claim your account. Once your account is set up, visit hivemls.relevateone.com to access Flexmls and other Hive tools.

What if I haven’t received my dashboard access email?

Confirm that you have completed and passed orientation, allow a few hours for delivery, and check your spam or junk folder for an email from info@hivemls.com. If it has not arrived, contact communications@hivemls.com for assistance.

Can I autofill listing information in dotloop?

Yes. Dotloop can autofill certain listing details. See the dotloop Help Center article “Autofill by Linking to a Listing” for instructions.

Where can I find Flexmls training and information on listing requirements?

The West Metro onboarding page includes training videos, field updates, the Listing Status Guide, and Hive MLS Rules and Regulations.

How can I get help during launch?

Live, open Zoom support sessions will be available November 9–11, from 8:00 a.m.–12:00 p.m. and 1:00–4:00 p.m. each day. The join link is available on the West Metro onboarding page. You can also contact Hive MLS Support at support@hivemls.com or 910-378-4498.

HELPFUL RESOURCES

West Metro onboarding: www.hivemls.training/wmbor
Hive MLS Support: support@hivemls.com | 910-378-4498